

**SURREY COUNTY COUNCIL**

**LOCAL COMMITTEE (TANDRIDGE)**

**DATE: 22 SEPTEMBER 2017**



**SURREY**

**LEAD OFFICER: STUART DE FRAINE FORD, ASSISTANT GROUP COMMANDER, DISTRICT COMMANDER TANDRIDGE, SURREY FIRE AND RESCUE SERVICE**

**SUBJECT: SURREY FIRE AND RESCUE SERVICE ANNUAL REPORT 2016-17**

**DIVISION: ALL TANDRIDGE**

**SUMMARY OF ISSUE:**

This report outlines the major strands of activity undertaken within the Tandridge area by the Surrey Fire and Rescue Service (SFRS) teams based at Lingfield Godstone and Oxted Fire Stations during 2016 – 17.

It contains information on the various activities undertaken by the District team to reduce the risk from fire, water and road traffic incidents to the residents of Tandridge District, including direct contact, public education programmes and campaigns. Relevant County wide activity is also included.

**RECOMMENDATIONS:**

**The Local Committee (Tandridge) is asked to:**

- (i) Recognise the achievements of SFRS teams both within Tandridge and across the County this year, support their commitment in further identifying and improving initiatives to reduce risk and make the District of Tandridge safer especially for those more vulnerable within the community.
- (ii) Recognise the standard achieved in District Key Performance Indicators (Annex 1).

**REASONS FOR RECOMMENDATIONS:**

Surrey Fire and Rescue Service dedicates a great deal of time in supporting the safety of members of Tandridge's Communities. It is important to appreciate that the requirement for, and themes of initiatives will change to meet identified needs within the community, for which continued support throughout the year and into the future is essential to allow maximum effect.

**1. INTRODUCTION AND BACKGROUND:**

- 1.1 Surrey Fire and Rescue Service report annually to the Tandridge Local Committee. The annual report for 2016/17 for Tandridge is appended as **Annex 1**.

1.2 Surrey Fire and Rescue's Service Delivery Report can be found at <https://www.surreycc.gov.uk/people-and-community/surrey-fire-and-rescue/about-surrey-fire-and-rescue/surrey-fire-and-rescues-aims-plans-and-governance/surrey-fire-and-rescues-priorities-plans-and-governance/how-surrey-fire-and-rescue-review-their-progress>

1.3 SFRS as part of The Emergency Services Collaboration Programme with Surrey and Sussex Police, East and West Sussex Fire and Rescue and South East Coast Ambulance, has continued to work on a range of outcome-focused projects with the joint aims of sustainably improving service to the public, reducing costs and increasing resilience, reducing overlap in service provision and responding to the changing patterns in demand:

The National Joint Council (NJC) Emergency Medical Response (EMR) Trials commenced on 23<sup>rd</sup> September 2015, under which SFRS respond to some types of medical emergency in support of South East Coast Ambulance, was extended to 21 March 2017 and has since been extended again to be reviewed in November 2017. Officers are currently working to understand the expected impact on the trial, South East Coast Ambulance Service's response and our residents. Officers are working, through the Emergency Services Collaboration Partnership, to support future arrangements and how/if the service is able to support co-responding albeit with reduced capacity.

SFRS has taken on responsibility from Surrey Police to respond to calls from SECamb to **gain entry** to properties where there is a concern for the safety of the occupant. As a result, SFRS has freed up Police time and is able to respond within 10 minutes on average and generally can gain access with less damage to property.

Arrangements have been put in place for SFRS and SECamb to provide assistance to the Police in searching for certain types of high risk **missing people** (i.e. those where the person is deemed to be at significant risk of harm, often the very young, very old or those with a potential mental capacity issue).

1.3 SFRS continue to provide several Community initiatives which are available to all Boroughs and Districts, with the aim to reduce road traffic collisions, fire setting and anti-social behaviour – and improve fire safety awareness. A brief report on activity in this area for Tandridge is included in the analysis below.

## **2. ANALYSIS:**

### **Key Performance Indicators and Targets**

2.1. Annex 1 reports on the Key Performance Indicators and targets for SFRS and Tandridge. The report shows that Tandridge has seen an increase in domestic and primary fires and this has been partly linked to criminals burning cans after removing their gear boxes and engines. We are working with the Police to try and identify culprits. The target for Safe and Well Visits was successfully completed.

2.2. It is positive to note that despite an increase in the number of accidental dwelling fires occurring in the district, 82% of these fires attended were confined to room of origin. Direct and rapid intervention by SFRS fire-fighting teams have prevented the spread of these fires and further loss and damage to properties.

- 2.3. There is a decrease in the number of false alarms attended caused by automatic fire alarms (AFAs) and this is on target.
- 2.4. Quarter 4 saw the introduction of new SFRS policy, changing how we respond to AFAs at shops, schools, workplaces, factories, warehouses, hostels, hotels, public buildings, licensed premises and other premises open to the public. We now call challenge night and day, to establish if there is a genuine emergency or in fact a false alarm. If a false alarm is confirmed, we will no longer automatically send a fire engine. However, if we are in any doubt at all, we will always attend. Subsequently there was a drop in calls of this nature in quarter 4. Further reductions are expected for 2017-18 ensuring SFRS appliances are available for genuine emergencies, and reduce unnecessary blue light journeys putting public and staff at increased risk.
- 2.5. A positive for the district, we are continuing to see a decline in deliberate fires and Hoax calls. Though above the set target, this is lower than last year.
- 2.6. Due to difficulties recognised and identified within the report we have been unable to meet our response standard to all critical incidents being under the target of 1 fire appliance in 10 minutes 80% of the time.

#### **Attendance to SFRS countywide initiatives available to Tandridge District:**

- 2.7. There are no specific targets for Co-responding trial, Gaining Entry, Missing Persons, it should be noted that the commencement of the co-responding trial was upon completion of extensive arrangements providing Immediate Emergency Care Responder Training (IECR) and equipping each front line vehicle with a trauma bag and defibrillator. (Defibrillators are also at all fire stations in the county). This trial is still in development with discussion ongoing between NJC, FRS and FBU nationally.
- 2.9 During the year, Tandridge-based personnel have undertaken numerous visits with community groups of all ages – key fire safety awareness work is continually undertaken with school children, local activity groups such as cubs, Brownies, Sea-cadets and Youth Clubs in many parishes. Key fire safety work on a daily basis is ongoing to identify and assist those in the community more vulnerable to fire and deliver Safe and Well Visits.

#### **3. OPTIONS:**

- 3.1 This report is for information.

#### **4. CONSULTATIONS:**

- 4.1 The internal management team of Surrey Fire and Rescue are consulted on the Station Plan.

#### **5. FINANCIAL AND VALUE FOR MONEY IMPLICATIONS:**

- 5.1 Collaboration work funded via Fire and Rescue Authority Transformation Fund.

#### **6. EQUALITIES AND DIVERSITY IMPLICATIONS:**

- 6.1 SFRS will always support the Equalities Act 2010

[http://snet.surreycc.gov.uk/snet/core/sccwspages.nsf/LookupWebPagesByTITLE\\_RTF/Equalities+impact+assessment+guidance?opendocument](http://snet.surreycc.gov.uk/snet/core/sccwspages.nsf/LookupWebPagesByTITLE_RTF/Equalities+impact+assessment+guidance?opendocument).

### **7. LOCALISM:**

- 7.1 SFRS will continue to analyse historical data and work with partner agencies to identify areas of vulnerable people, carrying out Safe and Well Visits with the aim of reducing fires and increasing awareness of actions to take in the event of fire and providing information to assist in all areas of living well.
- 7.2 We will continue to work with community leaders and partners to improve our awareness of cultural needs, improving partnership working and increasing the use of the SFRS volunteer service.
- 7.3 We will continue to attend and contribute to the East Surrey Community Safety Partnership terms of reference to address community safety issues within our remit.

### **8. OTHER IMPLICATIONS:**

Area assessed:	Direct Implications:
Crime and Disorder	No significant implications arising from this report
Sustainability (including Climate Change and Carbon Emissions)	No significant implications arising from this report
Corporate Parenting/Looked After Children	No significant implications arising from this report
Safeguarding responsibilities for vulnerable children and adults	No significant implications arising from this report
Public Health	No significant implications arising from this report

### **9. CONCLUSION AND RECOMMENDATIONS:**

- 9.1 There has been continued positive work by the Surrey Fire and Rescue Service in Tandridge. The Local Committee (Tandridge) is asked to:
- i) Recognise the achievements of SFRS teams both within Tandridge and across the County this year, support their commitment in further identifying and improving initiatives to reduce risk and make the District of Tandridge safer especially for those more vulnerable within the community.
  - ii) Recognise the standard achieved in District Key Performance Indicators (Annex 1)

### **10. WHAT HAPPENS NEXT:**

- 10.1 Surrey Fire and Rescue Service will continue to keep Members regularly updated on future progress through the Community Safety Task Group and will attend/report on related matters at East Surrey Community Safety Partnership meetings.

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**Contact Officer:**

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**Consulted:**

Surrey Fire and Rescue Senior Management Team

**Annexes:**

End of year report 2016-17 – Annex 1

**Background papers: N/A**

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